



Artemis Out of Bundle Call Charges

UK Domestic Rates

UK Out of Bundle Pricing	
Destination	Cost
UK Mobile	48p
Landlines (starting 01, 02 & 03)	48p
Voicemail	48p
Channel Islands & Isle of Man (excluded from bundles)	48p
SMS	48p
MMS (per MMS)	48p
Video Call (per minute)	48p
Call Return	48p
International Call – EU	£1.25
International Call – Rest of World	£2.50
International SMS	66p
Non-Geographical Access Charges (084 & 087) *	64p
Premium Call Access Charge *	64p
Directory Enquiries Access Charge *	64p
Free Phone (0800) **	Free
Personal Numbering Services (07744/07755)	64p
Data (per MB)	4p/Mb

* Price displayed is for the Access Charge only, there is also a Service Charge which is variable dependent on the service.

** Freephone numbers may still be charged when dialling from outside of Europe



Europe Zone 1

Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French territories, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy (including Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira), Romania, Slovakia, Slovenia, Spain (including Balearic Islands), Sweden.

Europe Zone 1 - Pricing

Destination	Cost
In Zone 1 and back to UK	£0.48
Euro Zone 2	£1.25
Rest of World	£2.50
Receiving a call	Free
SMS (per SMS)	£0.48
MMS (per MMS)	£0.48
Data (per MB)	4p/Mb

Calls charged per second in one second increments

Data charged per Kb in Kb increments

Europe Zone 2

Channel Islands (including Guernsey, Jersey) and the Isle of Man, Faroe Islands, San Marino, Switzerland.

Europe Zone 2 - Pricing

Destination	Cost
In Zone 2 and back to UK	£0.65
Euro Zone 1	£1.40
Out of Euro Zones	£2.50
Receiving a call	Free
SMS (per SMS)	£0.60
MMS (per MMS)	£0.66
Data (per MB)	50p/Mb

Calls charged per 30 seconds in 30 second increments

Data charged per MB in MB increments

World Zone 1

Afghanistan, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Benin, Bermuda, Bonaire, Botswana, Brazil, British Virgin Islands, Brunei, Cambodia, Canada, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Democratic Republic of Congo, Peoples Republic of Congo, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, FIJI, French Polynesia, Gabon, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Lesotho, Macedonia, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Mozambique, New Zealand, Nicaragua, Niger, Nigeria, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saba (Netherland Antilles), Samoa Western, Serbia, Singapore, Sint Eustatius (Netherland Antilles), Sint Maarten, Solomon Islands, South Africa, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Turkey, Turks & Caicos, Uganda, Ukraine, United States of America, Uruguay, US Virgin Islands, Vanuatu, Venezuela, Yemen, Zambia.

World Zone 1 - Pricing

Destination	Cost
In country, in Zone and back to UK	£1.40
Euro Zones	£1.40
Rest of World Zone 2	£2.00
Rest of World Zone 3	£2.00
Rest of World Zone 4	£2.00
Receiving a call	£1.00
SMS (per SMS)	£0.60
MMS (per MMS)	£0.66
Data (per MB)	£1.00

Calls charged per 60 seconds in 60 second increments (minimum 60 seconds)

Data charged per MB



World Zone 2

American Samoa, Belarus, Bolivia, Cameroon, Guinea, Guinea-Bissau, Korea, Kyrgyzstan, Laos, Liberia, Macau, Malawi, Mauritania, Mauritius, Morocco, Myanmar, Oman, Saudi Arabia, Senegal, Seychelles, Sierra Leone, United Arab Emirates, Uzbekistan

World Zone 2 - Pricing

Destination	Cost
In country, in Zone and back to UK	£1.40
Euro Zones	£1.40
Rest of World Zone 1	£2.00
Rest of World Zone 3	£2.00
Rest of World Zone 4	£2.00
Receiving a call	£1.00
SMS (per SMS)	£0.60
MMS (per MMS)	£0.66
Data (per MB)	£2.00

Calls charged per 60 seconds in 60 second increments (minimum 60 seconds)

Data charged per MB

World Zone 3

Andorra, Burkina Faso, Burundi, Cape Verde, Gambia, Libya, Mali, Namibia, Nepal, Tunisia, Vietnam, Zimbabwe.

World Zone 3 - Pricing

Destination	Cost
In country, in Zone and back to UK	£2.40
Euro Zones	£2.40
Rest of World Zone 1	£2.40
Rest of World Zone 2	£2.40
Rest of World Zone 4	£2.40
Receiving a call	£1.56
SMS (per SMS)	£0.60
MMS (per MMS)	£0.66
Data (per MB)	£3.00

Calls charged per 60 seconds in 60 second increments (minimum 60 seconds)

Data charged per MB

World Zone 4

Angola, Ascension Islands, Australian External Territories, Belize, Bhutan, Comoros, Cook Islands, Cuba, Diego Garcia, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Greenland, Kiribati, Lebanon, Madagascar, Maldives, Marshall Islands, Micronesia, Midway Island, Nauru, New Caledonia, Niue, Norfolk Island, North Mariana, Palau, Saint Helena, Sao Tome and Principe, Somalia, St Pierre & Miquelon, Syria, Timor (East), Tokelau, Turkmenistan, Tuvalu, Wallis & Futuna

World Zone 4 - Pricing

Destination	Cost
In country, in Zone and back to UK	£2.40
Euro Zones	£2.40
Rest of World Zone 1	£2.40
Rest of World Zone 2	£2.40
Rest of World Zone 3	£2.40
Receiving a call	£1.80
SMS (per SMS)	£0.60
MMS (per MMS)	£0.66
Data (per MB)	£6.00

Calls charged per 60 seconds in 60 second increments (minimum 60 seconds)

Data charged per MB



World Traveller Select (WTS)

World Traveller Select (WTS) allows users full access to use their UK domestic allowances when roaming abroad for just £5.00 per day.

World Traveller Select is available in the following destinations:

Afghanistan, Albania, Andorra, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Bahrain, Barbados, Bangladesh, Bermuda, Bosnia and Herzegovina, Bonaire, Brazil, British Virgin Islands, Cambodia, Canada, Cayman Islands, Chile, China, Columbia, Costa Rica, Curacao, Democratic Republic of Congo, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Laos, Lesotho, Macau, Macedonia, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, New Zealand, Nicaragua, Oman, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Saba, St. Kitts and Nevis, St. Lucia, St. Vincent, Saudi Arabia, Serbia, Singapore, Sint Eustatius, Sint Maarten, South Africa, South Korea, South Sudan, Sri Lanka, Suriname, Swaziland, Taiwan, Tanzania, Thailand, Tonga, Trinidad and Tobago, Turkey, Turks and Caicos Islands, Ukraine, United Arab Emirates, Uruguay, USA, US Virgin Islands, Uzbekistan, Vanuatu, Vietnam, Western Samoa.

Our daily roaming rate is currently applicable against all event types including received SMS

- Any usage will be debited from the user's UK bundled allowance
- If a user makes a call out of country, this will be chargeable at standard roaming rates
- If a user exceeds their UK allowances, this will be chargeable at standard roaming rates
- WTS is compatible with standard voice tariffs and is not available with Artemis Low User tariffs or mobile broadband (data only) plans
- Fair use policy of 25GB/data per month applies when roaming overseas
- WTS subject to fair use policy. Please ask your account manager for further details